

COVID-19

Returning to the Workplace Employee Survey

Sample report on remote work experience, employee concerns and expectations

COVID-19 Employee Survey

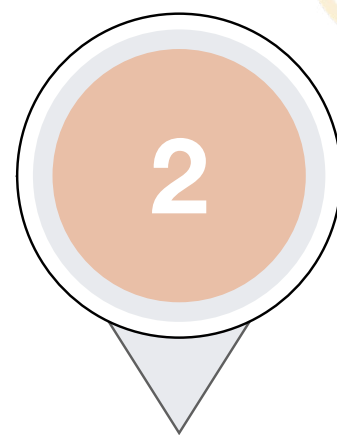
Key insights



EXPERIENCE

75% is satisfied with their overall work productivity

Overall, participants draw a satisfied remote working experience image. 37% of the participants had the chance to compare their previous remote work experience with their current one. While there is an increase in satisfaction with conducting conference calls without distraction, connecting with their team and clients, they are less satisfied with their overall productivity, the ability to conduct focused work without distraction, access to necessary technology and tools, and taking mental breaks.



CONCERNS

Only **22%** feels comfortable returning to the physical workplace, while **32%** feels neutral.

We asked participants their concerning activities and spaces regarding the return to the physical workplace. **What we found out is as the level of privacy decreases, the concern level escalates.** While commute is the biggest concern overall, elevators are the most concerning space within the workplace. Participants are less concerned with doing focused work in their private workspaces and having internal meetings in the workplace than hosting guests.



EXPECTATIONS

54% of the time in the physical workplace

Participants expect flexibility and empathy as we transition back to the physical workplace. Optional work from home days is the most popular answer among participants followed by improved hygiene and disinfection protocols including the deployment of cleaning products and reduced density in the office.

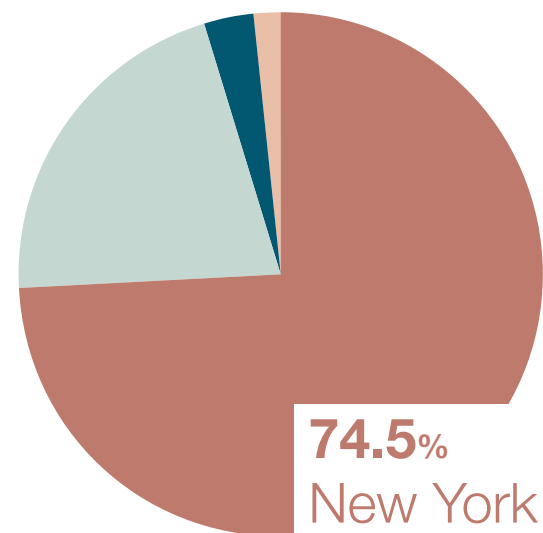
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Respondent demographics

Participation

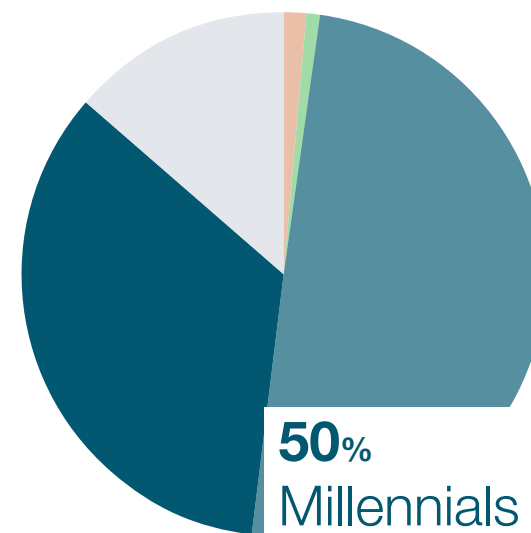
157 completes | 48 partials | 205 total

Location



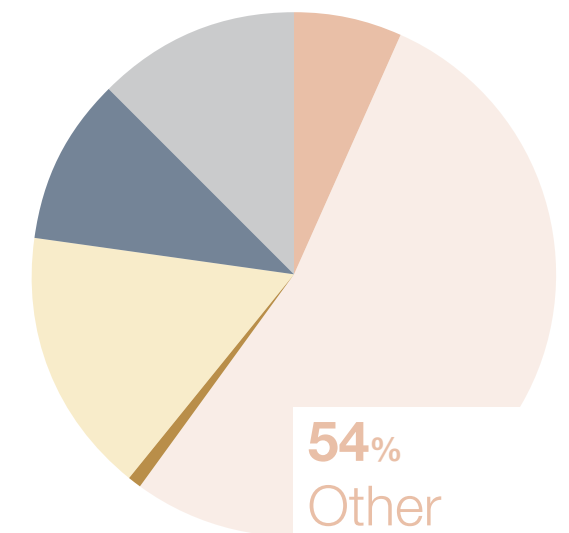
- New Jersey | 21%
- Connecticut | 3%
- Other | 1.5%

Age



- 1965-1980 | 35%
- 1946-1964 | 14%
- Prefer not to answer
- After 1997

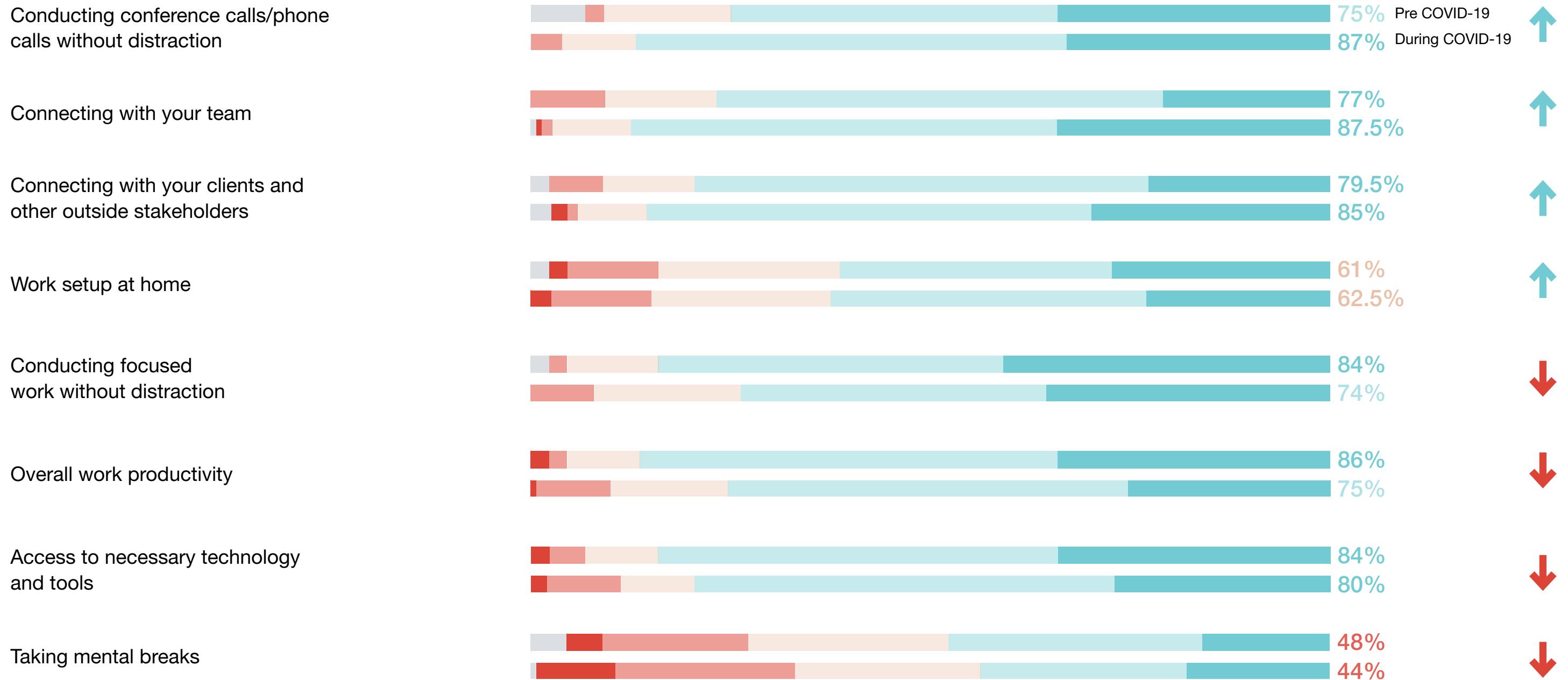
Role



- Manager | 16%
- Executive | 12%
- Director | 10%
- Prefer not to answer | 7%
- Contractor or Freelancer

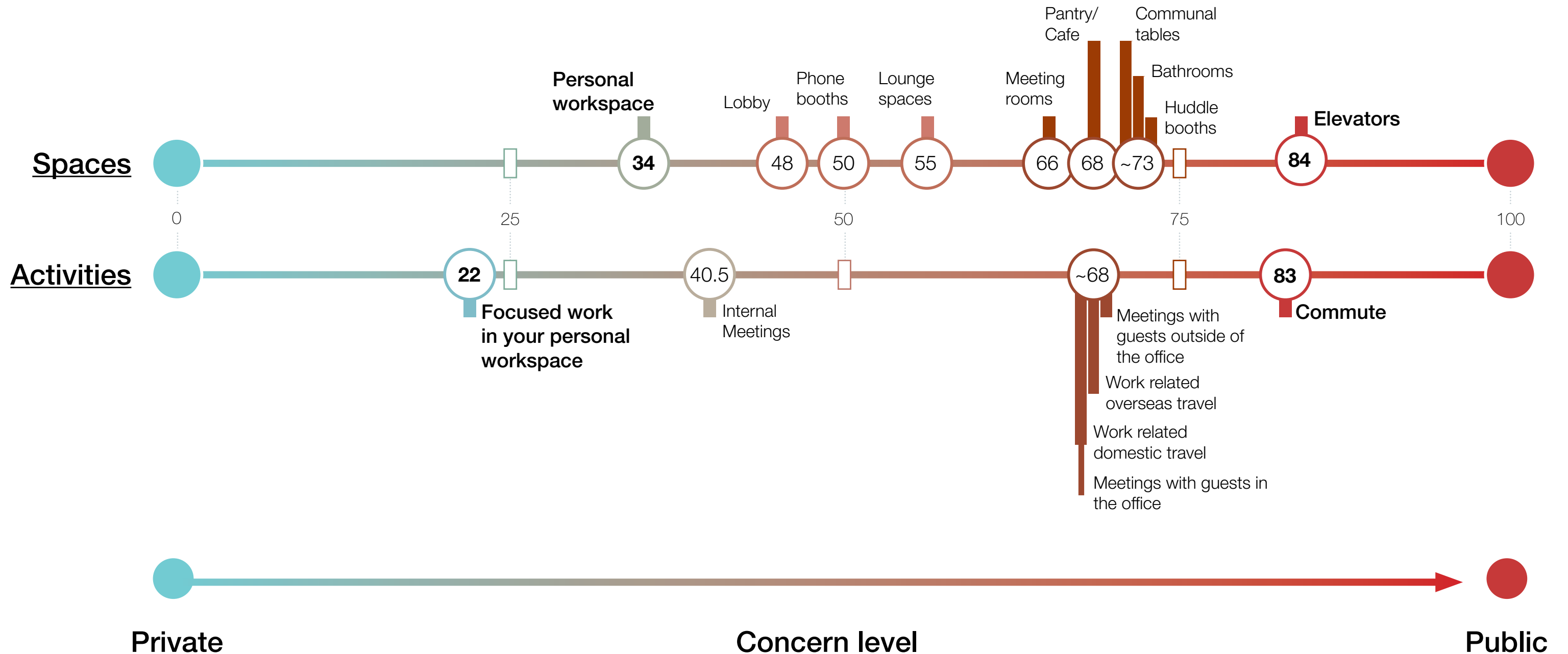
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Employee perception on remote work experience



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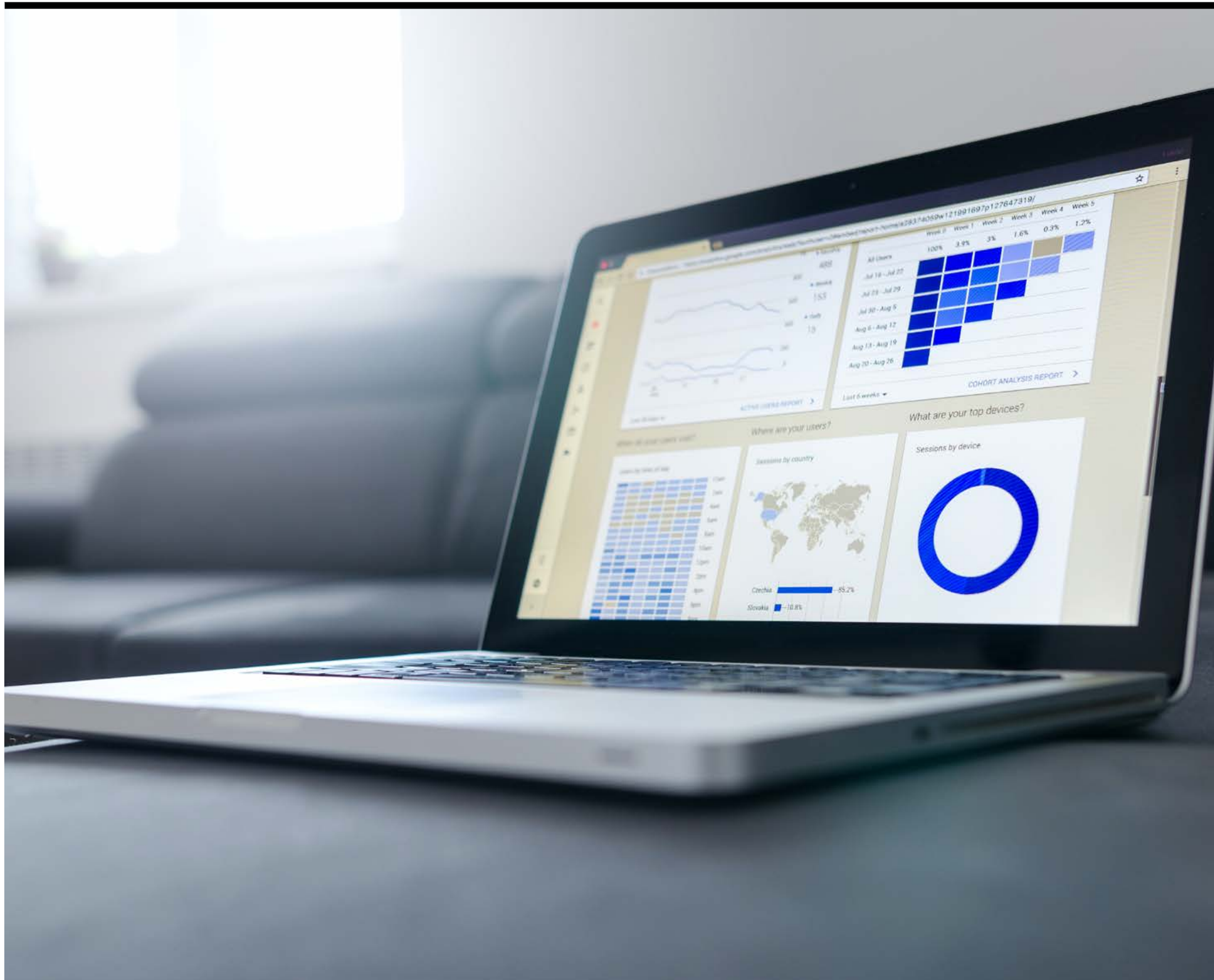
Employee concern level for work activities and spaces



COVID-19 Employee Survey

Employee expectations on what's needed to return to the workplace

	SCORE
1. Optional WFH days	1603
2. Improved hygiene and disinfection protocols including deployment of cleaning products	1436
3. Reduced density in the office	1359
4. Flexible hours / more PTO days	1252
5. Practicing social distancing	1225
6. Company provided PPE	1225
7. Screening procedures and health assessment measures per entry to the building	1111
8. Communication protocols & tools	1081
9. Touchless surfaces (e.g. doors, soap dispensers)	983
10. Personal technology	961
11. Working in shifts	931
12. Health & Wellbeing Incentive Programs	681
13. Shared technology in collaboration spaces	464



Need Help?

Need assistance developing a survey specific to your office? TPG is here to help:

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